

**MINUTES
of the
SIXTH MEETING
of the
INFORMATION TECHNOLOGY OVERSIGHT COMMITTEE**

**October 24, 2005
Room 309, State Capitol**

The sixth meeting of the Information Technology Oversight Committee (ITOC) for the 2005 interim was called to order by Representative Debbie A. Rodella, chair, at 10:15 a.m. on October 24, 2005 in Room 309 at the State Capitol.

Present

Rep. Debbie A. Rodella, Chair
Rep. Janice E. Arnold-Jones
Sen. Linda M. Lopez
Sen. Richard C. Martinez
Rep. Thomas C. Taylor
Rep. Luciano "Lucky" Varela

Absent

Sen. John Arthur Smith, Vice Chair
Sen. Vernon D. Asbill
Sen. William H. Payne
Rep. Richard D. Vigil

Advisory Members

Rep. Ted Hobbs

Sen. Rod Adair
Sen. Mark Boitano
Sen. Pete Campos
Rep. Richard P. Cheney
Sen. Carlos R. Cisneros
Rep. Justine Fox-Young
Sen. Phil A. Griego
Sen. Gerald Ortiz y Pino
Rep. Jeannette O. Wallace

Staff

Amy Chavez
Kathleen Dexter

Guests

The guest list is in the meeting file.

Copies of all handouts and all written testimony are in the meeting file.

Technology in a Geospatial Future

Benito Martinez, president, New Mexico Association of Counties, and Gar Clark, Office of the State Engineer, discussed the progress of the Geospatial Advisory Committee (GAC) in developing geographic information system (GIS) technology in New Mexico. The committee is responsible to the Office of the Chief Information Officer (OCIO) and is focused on guiding the use and development of GIS technology in the state. The committee meets monthly and includes representatives from federal, state and local governments.

The GAC has developed a strategic plan to advocate and coordinate a statewide Enterprise GIS (E-GIS) with the technical support of a Resource Geographic Information System (RGIS). GAC additionally intends to promote adequate legislative funding for RGIS and other GAC activities. Mr. Martinez discussed the benefits that GIS technology offers, including improved cost efficiency. Mr. Clark provided a demonstration of GIS technology benefits that are derived by certain fields of study. The demonstration showed how such technology might be used to identify chemical contents in water samples across the state. Mr. Martinez indicated that the GAC hopes to develop a data-sharing model between agencies for the purposes of pooling GIS technology resources and data and reducing duplication of effort.

The GAC is currently exploring options to centralize responsibility for GIS technology development. One option is to develop a geospatial resource center to coordinate local, state and federal GIS technology data and resources. The center could coordinate mapping projects, provide mapping services, manage access to data, provide training and support and educate state agencies on the latest GIS developments.

Questions and comments from the committee members included:

- progress on a statewide portal that is funded by legislative appropriation;
- the need for a state GIS database; and
- the possibility of establishing a statewide portal under the OCIO rather than establishing a separate geospatial resource center.

Amber Alert — Cell Phone Advisory

Jimmy Glascock, Department of Public Safety (DPS), discussed the distribution of information regarding the reporting of abduction of children under the Amber Alert system. Several criteria must be met for an Amber Alert to be issued. First, there must be evidence of a non-family-member abduction of a child. The child must be 17 years of age or less, and specific information concerning the child or abductor should be available. Finally, there should be reason to believe that the child is in imminent danger of serious bodily harm or death.

Amber Alerts are distributed through an emergency alert system, through New Mexico lottery terminals and through a statewide bulletin to law enforcement officers. Amber Alerts are also available through wireless paging or text messaging. In response to ITOC members' questions regarding wireless Amber Alerts during the last ITOC meeting, Mr. Glascock briefed the committee on the progress of the use of paging and text message alerts in the state.

The DPS web site provides a link to permit cell phone owners to receive Amber Alerts via their cell phones. Cell phone companies are cooperating to provide one distribution center for Amber Alert messages. Only Amber Alerts that affect a wireless user's region are distributed to that user. Despite progress in providing wireless alerts, Mr. Glascock indicated that having multiple infrastructures for providing the messages poses a challenge to efficient information distribution. Page message Amber Alerts also need additional development. Mr. Glascock demonstrated how a wireless communication system user might subscribe to receive Amber Alert messages.

Questions and comments from the committee members included:

- the frequency of Amber Alerts issued in the state;
- the number of registrations for Amber Alerts through the DPS web site; and
- software packages used to disseminate Amber Alerts.

Telehealth Commission

Mark Duran, chair, and Craig Wingate, member, Telehealth Commission, discussed the goals of the commission. The commission was created pursuant to the passage in 2005 of Senate Bill 473. The commission was created to encourage a single, coordinated statewide effort to create a telehealth system that provides and supports health care delivery and diagnosis; addresses the provider distribution problems in medically underserved areas of the state; strengthens the health infrastructure; attracts and retains health care providers in rural areas; and helps reduce costs associated with health care. Mr. Duran indicated that the commission will use ongoing projects to determine the best practices and policies as benchmarks for organizations involved in providing telehealth services. The commission will focus in particular on the provision of telehealth services in underserved areas. Early intervention and disease prevention will be priorities in those areas. Border health issues will also be a priority of the commission. The commission is working with the Human Services Department and Department of Health to determine how the commission's services would be put to best use and to avoid overlapping efforts. The commission will develop legislative proposals for the upcoming session.

Questions and comments from the committee members addressed:

- opportunities to develop telehealth devices that monitor chronic diseases; and
- the composition of the Telehealth Commission.

E-Mercado

Alex O. Romero, president, and Adam Roberts, Albuquerque Hispano Chamber of Commerce (AHCC), discussed the collaboration between the AHCC and Sandia National Laboratories to develop the E-Mercado New Mexico program to provide a web-based business development program that retains, attracts and motivates increased business opportunities for New Mexico businesses. The program provides an online business directory, buyer and supplier connections, e-commerce training and procurement assistance. Mr. Romero indicated that E-Mercado possesses the largest database of New Mexico companies. However, he indicated that the program is still in a transitional state and that the program needs ongoing operational support. Operational support has been provided by the AHCC, Sandia National Laboratories

and the United States Department of Commerce. The program is seeking additional financial support from state agencies. Mr. Roberts provided the committee with a demonstration of how economic impact reports can be accessed through the E-Mercado database.

Questions and comments from the committee members addressed:

- the manner in which economic impact report data is calculated;
- the source of funding for E-Mercado;
- the projected time period in which E-Mercado will become financially self-sufficient;
- whether E-Mercado actively participates with the OCIO;
- whether state agencies can procure goods and services electronically; and
- whether any legislative appropriation is sought for E-Mercado.

New Mexico State Librarian Information Technology (IT) Services

Richard Akeroyd, state librarian, summarized the variety of services offered to residents by the New Mexico State Library. Services offered include bookmobiles, books by mail, libraries for the blind and physically handicapped, tribal libraries and summer reading programs for schoolchildren. Staff of the State Librarian's Office discussed the features and benefits of programs such as the state library's magazines online program, which provides periodicals online to libraries throughout the state. The staff also explained how the state library provides permanent online access to state government publications and to reports on federal and state issues that concern New Mexico. The staff discussed how public libraries, teachers, students, policymakers and other citizens benefit from the online services of the state library. Committee members commended the Office of the State Librarian for its work.

Legislative Finance Committee (LFC) Update

David Goodrich, information technology performance auditor, LFC, indicated that the LFC has received 46 requests for special appropriations involving IT. The Public Education Department and the Department of Environment are among requesters for IT appropriations. Mr. Goodrich also briefed the committee on the Secretary of State's efforts to improve voting machine compatibility. The LFC stated that the compatibility improvement process should be complete in 2006.

Mr. Goodrich also discussed issues pertaining to the Statewide Human Resource, Accounting, Reporting and Management System (SHARE). Mr. Goodrich indicated that state agency participation in SHARE project meetings needs improvement. He also indicated that SHARE is in its budget preparation process. Mr. Goodrich also discussed funding requests from the Local Government Division of the Department of Finance and Administration for the E-911 program.

Questions and comments from the committee members included:

- whether geographic information systems might improve the ability of the E-911 program to locate residents without local addresses;
- the status of the integrity of the secretary of state's databases; and
- which agencies have or have not been participating in the SHARE program.

Information Technology Commission Update

Carroll Cagle, chair, Information Technology Commission, summarized the major priorities of the commission. First, the commission hopes to encourage multi-agency IT endeavors to increase efficiency and to avoid duplication of effort with respect to information technology projects. The commission will also encourage the implementation of additional security measures with respect to statewide information systems and to promote a culture in which security is a top IT priority. Efforts to support improved project management are also among the commission's priorities. The commission views such management as vital in avoiding unnecessary and costly mistakes. Mr. Cagle expressed the commission's desire to develop a long-term strategy for statewide IT use and to review requests of the OCIO. He indicated that the commission hopes that its involvement in review of the OCIO's requests will increase.

OCIO Update

Ray Soto, chief information officer, provided the committee with an update of projects certified by the Information Technology Commission. In particular, Mr. Soto discussed the certification of a project involving wireless enhanced E-911 deployment. The commission's certification of the project includes approval of funding for consulting costs, software and hardware. The project involves the provision of answering and dispatch equipment and 911 telecommunication trunks to carry wireless enhanced 911 calls from wireless service carriers to specific public service answering points. The geographic areas benefiting from the enhanced funding will include McKinley, Cibola, Lea, Sierra, DeBaca and Chaves counties.

Mr. Soto further updated the committee on the OCIO's efforts to audit the IT system of the state retiree health care information system. The OCIO will present the results of its audit to the governing board of the New Mexico Retiree Health Care Authority.

The committee adjourned at 4:15 p.m.